

BMJ Open Cohort study evaluating management of burns in the community in clinical practice in the UK: costs and outcomes

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ABSTRACT

Objective To evaluate health outcomes, resource use and corresponding costs attributable to managing burns in clinical practice, from initial presentation, among a cohort of adults in the UK.

Design Retrospective cohort analysis of the records of a randomly selected cohort of 260 patients from The Health Improvement Network (THIN) database who had 294 evaluable burns.

Setting Primary and secondary care sectors in the UK.

Primary and secondary outcome measures Patients' characteristics, wound-related health outcomes, healthcare resource use and total National Health Service (NHS) cost of patient management.

Results Diagnosis was incomplete in 63% of patients' records as the location, depth and size of the burns were missing. Overall, 70% of all the burns healed within 24 months and the time to healing was a mean of 7.8 months per burn. Sixty-six per cent of burns were initially managed in the community and the other 34% were managed at accident and emergency departments. Patients' wounds were subsequently managed predominantly by practice nurses and hospital outpatient clinics. Forty-five per cent of burns had no documented dressings in the patients' records. The mean NHS cost of wound care in clinical practice over 24 months from initial presentation was an estimated £16 924 per burn, ranging from £12 002 to £40 577 for a healed and unhealed wound, respectively.

Conclusions Due to incomplete documentation in the patients' records, it is difficult to say whether the time to healing was excessive or what other confounding factors may have contributed to the delayed healing. This study indicates the need for education of general practice clinicians on the management and care of burn wounds. Furthermore, it is beholden on the burns community to determine how the poor healing rates can be improved. Strategies are required to improve documentation in patients' records, integration of care between different providers, wound healing rates and reducing infection.

INTRODUCTION

Burns are a serious pathology, potentially leading to severe morbidity and significant mortality.¹ They can also be among the most expensive traumatic injuries to manage, generating a substantial health economic impact.^{1 2} In 2012/2013 the UK's National Health Service (NHS) managed an estimated

Strengths and limitations of this study

- This is the first study to evaluate patient pathways and associated health outcomes, resource use and corresponding costs attributable to managing burns across both primary and secondary care over 24 months from initial presentation.
- This study was undertaken using real-world evidence derived from the anonymised records of a sample of patients in The Health Improvement Network (THIN) database (a nationally representative database of clinical practice among >11 million patients registered with general practitioners in the UK).
- The estimates were derived following a systematic analysis of patients' characteristics, wound-related health outcomes and all primary and secondary care resource use contained in the patients' electronic records.
- Computerised information in the THIN database is collected by general practitioners for clinical care purposes and not for research; consequently, the accuracy of wound descriptors and other terminology have not been validated, but does reflect real-world documentation in clinical practice.
- The analysis does not consider the potential impact of those wounds that remained unhealed beyond the study period.

87 000 burns (excluding chemical and electrical burns) among adults at a cost of £90 million.^{3 4} In that year, there were approximately 20 000 adult burns-related admissions into hospitals in England, of which 20% of descriptions lacked specificity.⁵ In 2017/2018, this increased to 23 500 adult burns-related admissions into hospitals in England, of which 30% of descriptions lacked specificity.⁵ Globally, millions of individuals suffer from burn-related injuries each year,⁶ and up to 200 000 people die from these injuries, the majority of which occur in low-income and middle-income countries.^{7 8}

In addition to the economic impact, burn-related injuries can result in functional, psychological and social effects on both survivors and their families. Moreover, non-fatal

burns are a leading cause of morbidity, disfigurement and disability, often leading to social stigma and rejection.⁸ There are multiple strategies for managing burns and the associated impact on patient physiology, with new care pathways and technology being introduced on a regular basis.^{9–12}

A clinician's treatment of choice should be tailored to each patient using updated high-quality scientific evidence.^{13–14} Nevertheless, despite the increasing number of published randomised controlled trials in burn care, systematic reviews have not provided sufficient evidence to support many commonly used interventions or management strategies.^{15–17} Patients who experience a burn represent a heterogeneous population, with variations in age, mechanism of injury, depth, site and size of the burn. Hence, selecting the most important outcomes to measure in burn care is challenging.^{18–19} Moreover, the follow-up period at which outcomes are measured may also determine the metrics to be assessed, which can include healing time, skin-graft loss, infection rates as well as functional, cosmetic and psychological issues.²⁰

Despite this, the authors were unable to find any published evidence on the management of burns and time to healing in clinical practice across the primary and secondary care sectors in the UK. Accordingly, the objective of the present analysis was to follow a cohort of adult patients in clinical practice from initial presentation of their burn to evaluate in greater detail how patients are managed and its impact on healing and NHS costs.

METHODS

Study design

This was a retrospective cohort analysis of the case records of adult patients with a burn randomly extracted from The Health Improvement Network (THIN) database. The perspective of the analysis was the NHS's primary and secondary care sectors in the UK and the time horizon was 24 months from initial presentation in the community.

THIN database

The THIN database contains longitudinal electronic records on >11 million anonymised patients entered by general practitioners (GPs) from >560 practices across the UK. The patient composition within the THIN database is representative of the UK population in terms of demographics and disease distribution²¹ and the database theoretically contains patients' entire medical history. In particular, the database collects data on the dates that patients registered or left their practice as well as demographic data such as date of birth and gender. Patients who reside at the same address or are members of the same family can be linked using a household identifier, provided they are registered with the same general practice.

All medical conditions and symptoms recorded electronically during a patient's consultation in the general practice are recorded in the THIN database, thereby

building up long computerised medical histories using Read Codes. GP prescribing is computerised and entered directly into the database. Prescriptions not issued electronically (eg, during home visits) are also entered, however, there is a possibility of under-recording of such items. Information is also recorded on referrals to secondary care, including the specialty. Secondary care information and other medically related information received by the practice are entered into the database. This includes details on hospital admissions, discharge medication, diagnosis, outpatient consultations, investigations and treatment outcomes. Details from other healthcare interventions, such as information on lifestyle and preventative healthcare, as well as a range of variables such as height, weight, body mass index, blood pressure, smoking and alcohol status, immunisation and laboratory test results are also recorded. Hence, the information contained in the THIN database reflects actual clinical practice.

(THIN is a registered trademark of Cegedim SA in the UK and other countries. Reference made to the THIN database is intended to be descriptive of the data asset licensed by IQVIA).

Study population

The authors had previously obtained a random sample of records of 6000 adult patients with a documented history of a wound for whatever reason from the THIN database, for previous wound studies.^{3 4 22–30} The study population of 260 patients was identified within this cohort of 6000 patients according to the following criteria:

- ▶ Were 18 years of age or over.
- ▶ Had a Read Code for a burn including a scald either during or after 2012.
- ▶ Had continuous medical history in their case record from the first mention of their wound unless it healed.
- ▶ Patients with a Read Code for a chemical or electric burn were excluded from the dataset, and so too were those with a Read Code for sunburn.
- ▶ Patients with a Read Code for a dermatological tumour were also excluded from the dataset.
- ▶ Any patients with a Read Code for a burn who died within 2 years of initial presentation were also excluded as the study design was to examine the trajectory of these wounds over a full 24 months from initial presentation unless it healed.

Patient and public involvement

Patients and members of the public were not directly involved in this study. The study population was limited to the anonymised records of patients in the THIN database.

Study variables and statistical analyses

Information was systematically extracted from the patients' electronic records over 24 months from initial presentation. This included patients' characteristics, comorbidities (defined as a non-acute condition that patients were suffering from in the year before their

burn), wound-related healthcare resource use (ie, dressings, bandages, topical treatments, district nurse visits (who provide care within a patient's home), practice nurse visits (who provide care within a GP's surgery), GP visits, hospital outpatient visits, hospital admissions, laboratory tests, GP prescribed medication (ie, analgesics, non-steroidal anti-inflammatory drugs and systemic anti-infectives (principally antibiotics)) and clinical outcomes (ie, healing and putative infection). No assumptions were made regarding missing data and there were no interpolations.

Differences between two subgroups were tested for statistical significance using a Mann-Whitney U test or χ^2 test. Differences between three subgroups were tested for statistical significance using a Kruskal-Wallis test or χ^2 test. Binary logistic regression investigated relationships between baseline variables and clinical outcomes. Kaplan-Meier analyses were undertaken to compare the healing distribution of different subgroups. The p values <0.05 were considered statistically significant and have been reported. All p values $\geq$ 0.05 were not considered to be statistically significant and these numerical values have not been reported. All statistical analyses were performed using IBM SPSS Statistics.

Cost of patient management

The NHS cost of wound care for each burn was estimated by assigning unit costs at 2017/2018 prices^{31–33} to the number of healthcare resources used to manage individual burns. The mean cost of utilisation of each healthcare resource was then combined in order to estimate the mean NHS cost of managing a burn over 24 months from initial presentation. Accordingly, the study only considers the cost of wound management and does not estimate patients' overall healthcare costs.

Sensitivity analyses

Deterministic sensitivity analyses were undertaken to assess how the cost of managing a burn changes by varying the values of clinical outcomes and resource use.

RESULTS

Patients' characteristics

The study population comprised the anonymised case records of a randomly selected cohort of 260 adult patients from the THIN database who had a burn. According to the records, 26 of these patients had $\geq$ 2 burns, resulting in 294 evaluable burns.

The patients' age in the dataset was a mean of 57.8 $\pm$ 18.4 years per patient, and 61% were women. Patients had a mean of 4.7 comorbidities and 30% of patients had diabetes. Characterisation of the burns in the patients' records was poor as 63% of them lacked documentary evidence of location, depth and size. Patients' baseline characteristics are summarised in table 1.

Seventeen per cent of the wounds were documented as being either scalds or hand burns. An estimated 30% of

Table 1 Patients' baseline characteristics (n=260 adult patients)

Mean age at time of presentation (years)	57.8
Percentage female	61%
Mean systolic blood pressure (mm Hg)	131.4
Mean diastolic blood pressure (mm Hg)	75.8
Mean BMI (kg/m ²)	30.2
Percentage with BMI <20.0 kg/m ²	7%
Percentage with BMI $\geq$ 30.0 kg/m ²	41%
Percentage who were current smokers	24%
Percentage who were ex-smokers	22%
Percentage who were non-smokers	54%
Percentage with the following comorbidities	
Musculoskeletal	72%
Cardiovascular	64%
Endocrinological	50%
Respiratory	45%
Dermatological	43%
Psychiatric	40%
Gastroenterological	37%
Neurological	29%
Genitourinary	20%
Renal	20%
Oncological	19%
Ophthalmological	16%
Immunological	10%
Haematological	5%
Percentage with the following burns	
Unspecified location and depth	58.8%
Hand (unspecified depth)	12.9%
Lower limb (unspecified depth)	9.2%
Upper limb (unspecified depth)	7.5%
Scald of unspecified location and depth	4.4%
Trunk (unspecified depth)	3.4%
Face, head or neck (unspecified depth)	1.7%
Partial depth (unspecified location)	1.4%
Full depth (unspecified location)	0.3%

BMI, body mass index.

these burns occurred in the spring and <20% occurred in the summer months. The other wounds occurred with a greater frequency in the winter and spring months.

Clinical outcomes

In accordance with the study's inclusion criteria, all the patients in our dataset survived the period of 24 months following initial presentation. The THIN database does not define what a wound is, nor does it define wound healing. Wound healing was a clinical observation

Percentage of all burns healed

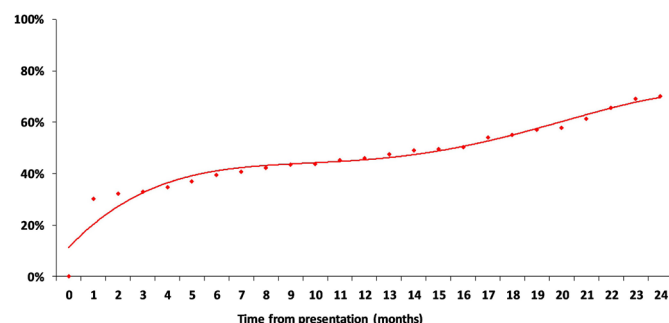


Figure 1 Wound healing.

documented in the patient's record by their managing clinician, but not necessarily confirmed by a specialist, and it is unknown if the clinicians who managed these patients used any consistent definition. Nevertheless, an episode of care was not a proxy for time to healing. On that basis, 30% of all the burns healed within 1 month, 39% within 6 months, 46% within 12 months and a further 24% by 24 months (a total of 70% healed within 24 months; [figure 1](#)), and the time to healing among the healed wounds was a mean of 7.8 months per burn. More specifically, 9% of all the burns were managed exclusively in primary care and they all healed within 2 months. A total of 77% of all the burns managed by burns services healed and their time to healing was a mean of 8.8 months per burn, whereas 50% of the burns managed by plastic surgery services healed and their time to healing was a mean of 15 months per burn. Of the wounds managed by a non-specified service, 66% healed and their mean time to healing was 8.6 months. There were minimal differences in the comorbidity profile between patients whose wound healed and those that remained unhealed. However, >25% of patients with a documented scald or hand burn had an ophthalmological comorbidity compared with 16% of patients with other wounds ($p<0.03$).

Patient management

According to the records, 66% of burns were initially managed in the community at a patient's general practice before being referred to a hospital outpatient clinic. The other 34% were initially managed at accident and emergency departments. Of the patients who were managed at accident and emergency departments, 15% were subsequently admitted into hospital (of which 1% underwent surgery) and 19% were managed as outpatients. Over the 24 months from the burn injury, patients were predominantly managed by practice nurses and seen in a hospital outpatient clinic between one and four times a month until the wound healed. Ongoing resource use after initial presentation is summarised in [table 2](#).

Fifty-five per cent of the burns were treated with dressings and the other 45% had no documented evidence in the patients' records of dressings having been used. [Table 3](#) summarises the dressings that were prescribed. Up to 41% of burns were treated with multiple dressings (mean of 2.7 dressings per burn). Documentation in the patients' records suggests that patients would receive a dressing in a hospital outpatient clinic, but after subsequent attendance at their general practice, they would either receive a combination of dressings or no dressings at all. Furthermore, the percentage of patients who received multiple dressings increased the longer the patient had their wound ([figure 2](#)).

Cost of patient management

The mean NHS cost of wound care in clinical practice over 24 months was an estimated £16924 per burn. However, the cost of managing an unhealed burn was significantly more than that of managing a healed burn (£12002 vs £40,577; $p<0.001$) ([table 4](#)). Hospital admissions were the primary cost driver and accounted for 52% of the cost of wound management. Hospital outpatient visits and general practice visits were the secondary cost

Table 2 Healthcare resource use associated with managing burns in clinical practice (n=294 burns)

Resource	Resource use over 24 months from initial presentation	
	Percentage of burns	Mean number per burn
Practice nurse visits	98	54.8
GP visits	97	23.5
Outpatient clinic visits	91	22.2
District nurse visits	18	1.9
Accident and emergency attendances	34	1.9
Medical admissions (no surgery)	28	0.9
Surgical admissions	4	0.05
Dressings	55	457.8
Single dressings	14	128.3
Multiple dressings	41	672.0
Prescriptions for analgesics and non-steroidal anti-inflammatories	68	8.7

GP, general practitioner.

Table 3 Prescribed dressings documented in the patients' records (n=294 burns)

Month of treatment	Percentage of burns that were treated with the following dressings											
	Capillary			Low			Odour			Soft		
	Absorbent	Alginate	Antimicrobial	action	Foam	Hydrocolloid	Hydrogel	adherence	absorbent	Other	Permeable	polymer
1	12	1	6	0	6	5	1	7	0	45	9	13
2	3	4	3	2	4	7	4	3	2	24	1	7
3	8	1	3	1	5	1	5	3	1	6	2	5
4	5	8	3	3	3	5	2	4	2	7	3	3
5	4	1	4	0	8	3	4	4	5	8	1	6
6	5	0	1	2	3	6	1	5	0	8	3	6
7	7	0	1	1	9	1	3	3	2	6	3	4
8	4	3	2	0	2	4	1	5	1	5	1	4
9	4	1	5	1	2	3	4	2	3	2	3	5
10	6	3	3	2	3	2	2	7	0	8	1	5
11	4	3	5	0	7	2	2	4	5	9	4	2
12	5	0	7	3	3	5	2	3	1	8	1	6
13	6	3	3	3	3	3	3	3	1	8	3	2
14	9	0	8	0	3	3	1	4	1	8	3	3
15	5	5	1	6	0	3	1	4	3	8	3	8
16	5	2	7	0	3	2	0	6	1	6	5	5
17	9	6	3	3	6	6	0	4	2	9	9	6
18	7	5	9	0	8	1	4	3	4	7	2	7
19	5	1	7	5	2	8	0	7	1	9	2	7
20	8	1	5	2	7	2	5	3	3	7	3	6
21	5	4	5	0	4	7	0	9	2	6	1	10
22	8	0	5	1	1	3	5	3	8	13	5	4
23	12	3	7	4	6	3	3	15	1	11	4	12
24	6	5	8	0	10	6	0	5	3	21	16	8

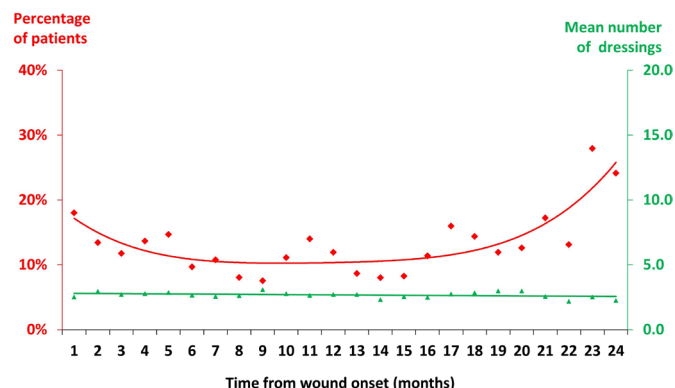


Figure 2 Patients who received multiple dressings.

drivers accounting for 15% and 12% of the cost of wound management, respectively. Dressings and bandages accounted for up to 6% of the cost of wound management. Of the total NHS cost of managing a burn, 27% was incurred in the community and the remainder in secondary care. Furthermore, the distribution of costs was unaffected by whether the wound healed. **Figure 3** illustrates how the monthly cost of wound management decreased for both healed and unhealed burns.

Antimicrobial dressings and antibiotics

Sixty percent of the burns were recorded as being treated with either an antimicrobial dressing or systemic antibiotic or a combination of both. The other 40% of burns had no documented evidence of having received either in the patients' records. (table 5). The healing rate was similar among both groups. However, the time to healing

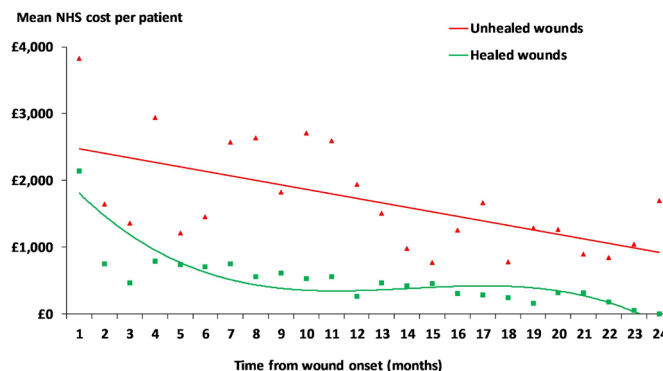


Figure 3 Monthly NHS cost of wound care at 2017/2018 prices. NHS, National Health Service.

was substantially longer among those burns that were recorded as having been treated with an antimicrobial dressing and/or an antibiotic and the cost of wound management increased accordingly (table 5).

Kaplan-Meier analyses demonstrated that the time to healing distribution was significantly different between wounds in the two groups ($p < 0.001$) even though there was no significant difference in the overall probability of being healed by 24 months (figure 4).

Body mass index (BMI)

The healing rate increased in parallel with increasing BMI, and so too did the cost of wound management (table 6). Kaplan-Meier analyses (figure 5) demonstrated that the time to healing distribution was not significantly different between patients with a different BMI ($p = 0.191$),

Table 4 Cost of healthcare resource use associated with managing burns (n=294) in clinical practice at 2017/2018 prices (percentage of the total cost is within parenthesis)

Resource	Mean cost of resource use per burn over 24 months from initial presentation					
	All burns		Healed burns		Unhealed burns	
Medical admissions (no surgery)	£8879.70	(52)	£6292.18	(52)	£21 347.72	(53)
Outpatient visits	£2601.60	(15)	£1931.91	(16)	£5897.84	(15)
GP visits	£2004.80	(12)	£1501.41	(13)	£4488.47	(11)
Practice nurse visits	£1314.30	(8)	£975.89	(8)	£2976.36	(7)
Dressings	£850.00	(5)	£462.60	(4)	£2573.34	(6)
Surgical admissions	£524.70	(3)	£323.42	(3)	£1449.60	(4)
Accident and emergency attendances	£318.00	(2)	£228.31	(2)	£752.81	(2)
Community nurse visits	£117.40	(1)	£59.69	(<1)	£356.33	(1)
Bandages	£120.40	(1)	£76.82	(1)	£322.52	(1)
Prescriptions for analgesics and non-steroidal anti-inflammatories	£150.90	(1)	£119.37	(1)	£313.96	(1)
Other wound care products	£34.70	(<1)	£25.11	(<1)	£81.35	(<1)
Ambulance transportation	£5.70	(<1)	£4.80	(<1)	£10.75	(<1)
Laboratory tests	£1.70	(<1)	£0.82	(<1)	£5.61	(<1)
Total	£16923.90	(100)	£12002.33	(100)	£40 576.66	(100)

GP, general practitioner.

Table 5 Cost of wound care stratified by infection management

	Percentage of cohort	Percentage healed	Time to healing (months)	Mean cost of care
No evidence of having received antibiotics and/or antimicrobial dressings	40%	69%	3.4	£4379
Recorded as having received antibiotics and/or antimicrobial dressings	60%	66%	11.2	£26 671
Recorded as having received only antibiotics	43%	71%	10.7	£24 396
Recorded as having received only antimicrobial dressings	4%	50%	5.1	£12 606
Recorded as having received antibiotics and antimicrobial dressings	13%	48%	12.9	£38 406

and even though the probability of healing among those with a BMI $\geq 20 \text{ kg/m}^2$ was approximately a third more than those with a BMI $< 20 \text{ kg/m}^2$, the Odds ratio did not reach statistical significance. The lack of statistical significance between those with a BMI $\geq 20 \text{ kg/m}^2$ and those with a BMI $< 20 \text{ kg/m}^2$ may be due to the small sample size. A retrospective power calculation estimated that 125 patients in each group would be required to demonstrate this observation with 80% power and a type 1 error of 0.05.

Sensitivity analyses

Sensitivity analyses showed that if the probability of healing was reduced by 25%, from 70% to 53%, the mean NHS cost of wound care over 24 months would increase by 24% to an estimated £20 920 per wound. Conversely, if the probability of healing was increased by 25%, from 70% to 88%, the mean NHS cost of wound care over 24

months would decrease by 19% to an estimated £12 693 per wound.

If the number of hospital admissions changed by 25% below or above the base case value, the mean NHS cost of wound care over 24 months would vary by 14% from the mean value (range: £14 591–19 257 per burn). However, if the number of hospital outpatient visits changed by 25% below or above the base case value, the mean NHS cost of wound care over 24 months would vary by 4% from the mean value (range: £16 266–17 582 per burn) and if the number of general practice visits changed by 25% below or above the base case value, the mean NHS cost of wound care would vary by 3% from the mean value (range: £16 412–17 436 per burn). If the unit cost of wound care products was decreased or increased by 25%, the mean NHS cost of wound care over 24 months would only vary by 1% from the mean value (range: £16 684–17 164 per

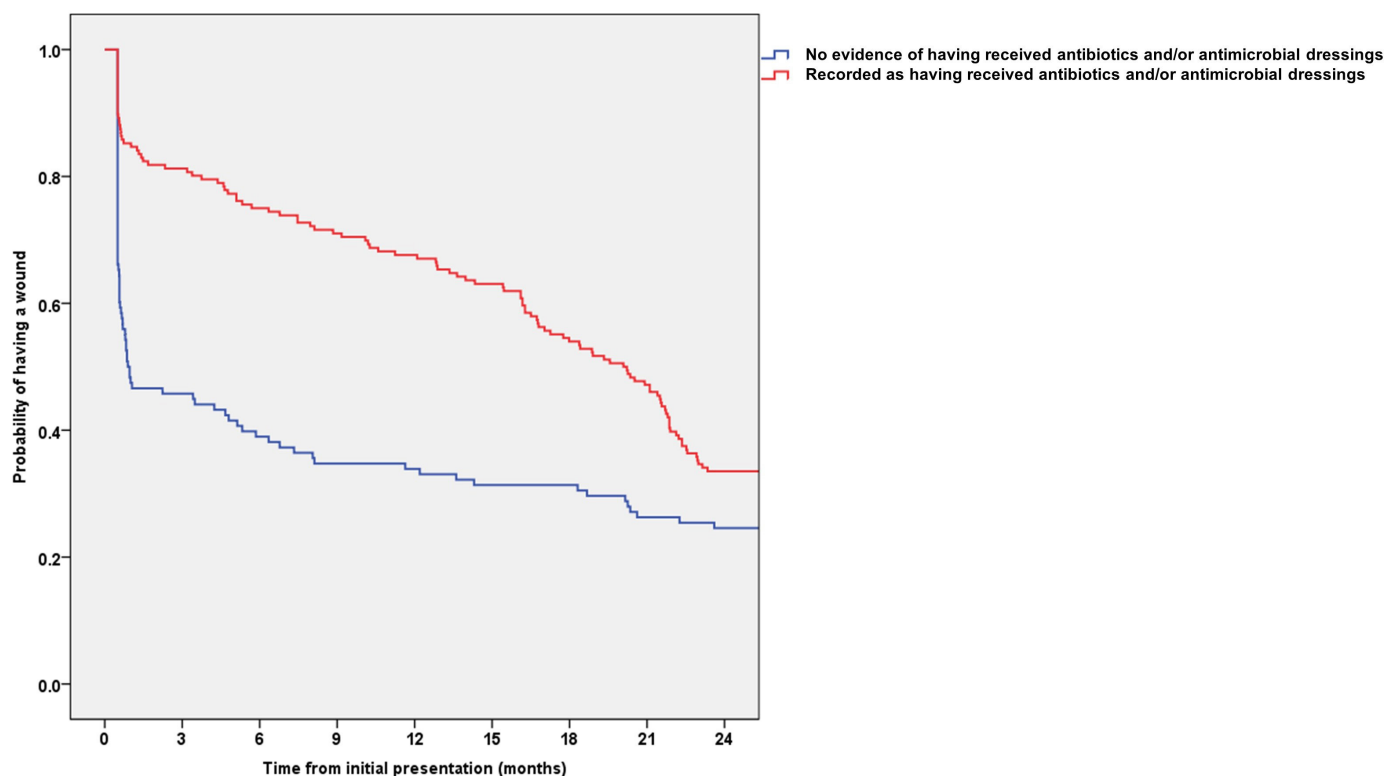
**Figure 4** Kaplan-Meier analysis of infection.

Table 6 Cost of wound care stratified by BMI

BMI (kg/m ²)	% of Patients	% Healed	NHS cost per patient
<20	7	55	£9411
20–29	41	66	£11 485
30–35	27	74	£15 143
>35	20	83	£20 049

BMI, body mass index; NHS, National Health Service.

burn). Changes to other model inputs had a minimal impact on the mean NHS cost of wound care in clinical practice.

DISCUSSION

This study aimed to investigate fire-related burns and scalds, hence, those with a chemical or electric burn were excluded from the analysis. The study population

of 260 adult patients with 294 evaluable burns may not necessarily be representative of the total adult population with a burn in the UK, given their significant number of comorbidities. Nevertheless, this study provides a snapshot of how patients are managed across different services that have been difficult to ascertain from other published studies. Furthermore, the study raises questions about 'burn wound chronicity'. There is a paucity of evidence on burn wound chronicity and it is not well recognised in the literature; in fact, a Medline/Cinahl search for chronic burn wounds between 1980 and 2019 identified only eight articles. All were written by surgeons, taking a surgical perspective to wound management or Marjolin's ulcers of ≥ 10 years duration. The majority of the articles were from developing countries where delays in presentation and healing are common. Only one study assessed a chronic burn wound and the effect that biofilm may have on wound healing, but this was a single case study.³⁴ Even within these articles, the suggested treatments for chronic burn wounds were predominantly debridement,

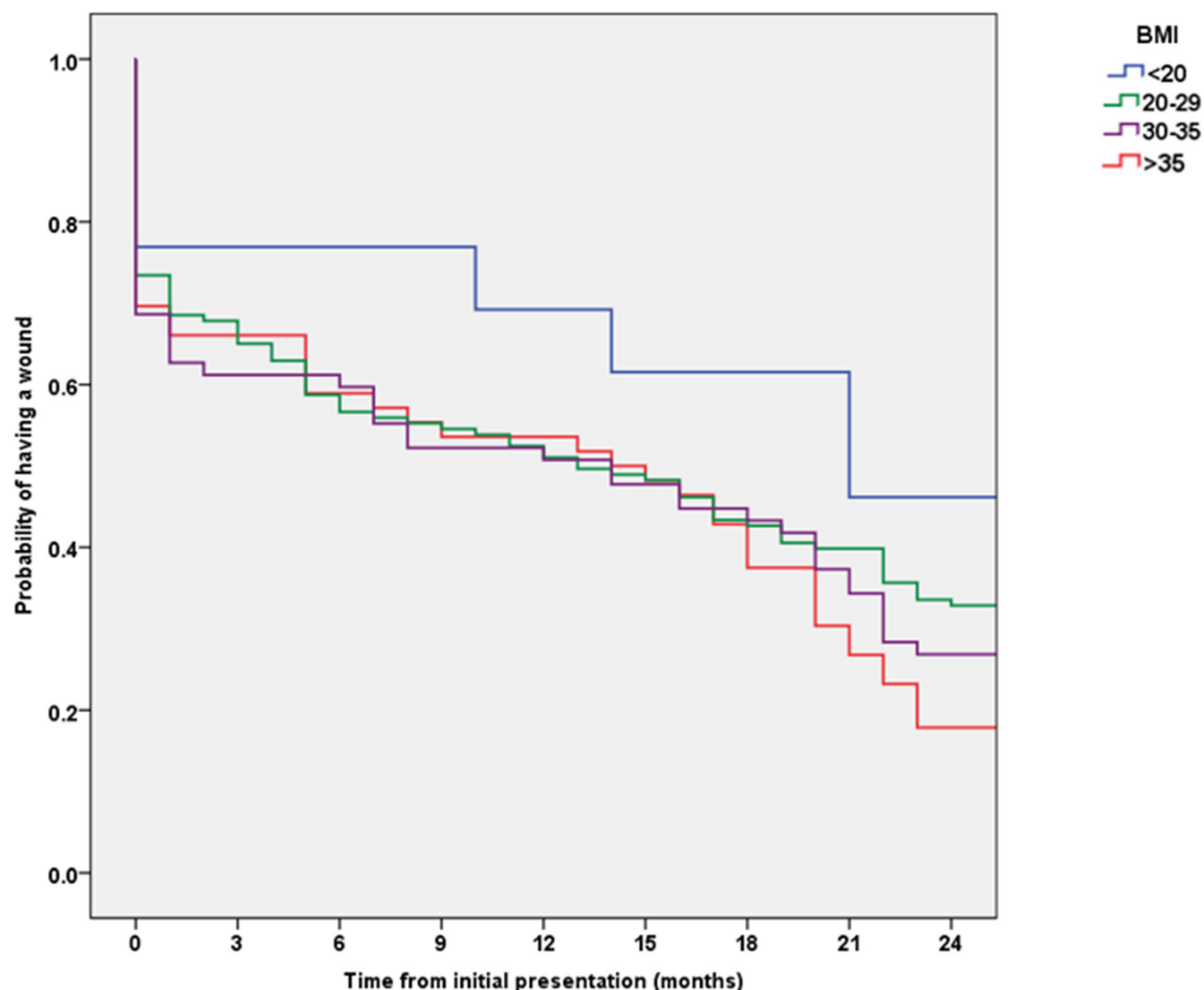


Figure 5 Kaplan-Meier analysis of BMI (kg/m²). BMI, body mass index.

infection control and promotion of granulation tissue.³⁵ This lack of identification of chronicity means that modern treatments, such as biofilm-based wound care, protease modulators, electrostimulation and so on are not used routinely on non-healing burn wounds.³⁶ In the absence of published time to healing estimates for burn wounds in the UK, it is not possible to compare the healing outcomes in this retrospective study and to elucidate whether the estimated time to healing is extreme.

Notwithstanding this, the delayed time to healing could be due to either inadequate assessment and referral to specialist services, or lack of education around burn wound management and/or recognition and appropriate treatment of a chronic burn wound (ie, some of the wounds could have become chronic in nature, but were continued to be treated as an acute burn wound). There is also the possibility that some nurses continued to treat the burn scar as a wound, which is sometimes seen in clinical practice. As the depth was rarely documented in the records of this study's patients, it is difficult to ascertain whether these burn wounds should all have healed by 3 weeks or should have had some surgical intervention within the first 3 weeks. Nevertheless, there is definitely a need for burn specialists to understand the pathophysiology of chronic wounds and apply the current up-to-date wound treatments to the chronic burn wound.

A burn injury can be one of the most severe forms of trauma and to achieve the best possible clinical outcome, burn care must be delivered by expert multidisciplinary teams in specialised burns services.³⁷ In the UK, there is significant variation in the way burns are managed and followed-up by burns services. Some services will regularly review the patient in their own clinics until the wound is healed, whereas other services will either teach patients to undertake self-care or use a shared-care model with either the community nursing team or practice nurses. Hence, very few patients with a burn wound are managed exclusively by practice nurses. The authors were unable to verify from documentation in the patients' records which model of care was used for each patient and whether they were followed-up by specialist services to full healing. Nevertheless, nearly all the patients in this study's cohort were jointly managed in both hospital outpatient clinics and by their general practice. It was interesting to note that wounds referred to specialist services seemed to take longer to heal, possibly due to them being deeper and larger injuries which were appropriately referred to specialist services. However, the burns managed by plastic surgery services took almost twice as long to heal and this could be due to the 'hub and spoke' arrangements in some parts of the UK (ie, plastic surgeons who do not usually manage burns were seeing these wounds in satellite clinics with no support from burns or plastic surgery trained nurses or in services that predominantly only treat plastic surgery patients rather than burns). Of concern, in particular, is the time to healing of the wounds that were seen in burn clinics; although they managed to heal more patients (77%), the mean time to

healing of 8.8 months probably relates back to the issues of not acknowledging burn wound chronicity and therefore amending treatments appropriately. Additionally, over the study's follow-up period of 24 months, 32% of all the burns resulted in hospital admission.

Nonetheless, there was minimal evidence of a co-ordinated shared treatment plan between primary and secondary care. Documentation in the patients' records suggests that in the majority of instances, the dressings patients received in a hospital outpatient clinic were changed by clinicians in general practice and they would often be switched from a single to multiple dressings or no dressings at all. The goals of local burn wound management are the prevention of desiccation of viable tissue and control of bacteria through moist wound healing.³⁸ Hence, dressings removed by practice nurses are often reinstated in specialist clinics. One of the challenges to improving burn care in the community is the variable extent to which employers release and fund training and development of practice nurses.³⁹ Consequently, this study's wounds may have taken longer to heal if wound care was not the primary area of expertise of the nurses caring for these patients in the community. A series of Link Nurse Frameworks for burns has been developed across the Burns Care Operational Delivery Networks. However, despite their in-reach into both emergency departments and community nurses, very little impact has been made on practice nurses as access to these healthcare professionals has proved difficult.⁴⁰ Clearly, improving integration in management practices between secondary and primary care should lead to a better outcome for patients and would be cost-effective for the NHS.

The severity of a burn relates to both the depth of skin involvement and the percentage of the total body surface area involved.⁴¹ Hence, the lack of documentation pertaining to diagnosis was particularly worrying. An estimated 63% of the records lacked a specific burn or scald location, depth and size, 35% only specified location but not depth and size, and another 2% specified depth but not location and size. Consequently, any reporting system based on patients' records in primary care or the community would lead to an under-reporting and be inaccurate.

The patients in this study seemed to have had significantly more comorbidities than the burn patients in the International Burn Injury Database,⁴² and that may have contributed to the length of time taken for their wounds to have healed. It is unusual for GPs to become involved with the management of a burn wound, and this may be due to this cohort being more at risk due to their comorbidities. Nevertheless, there is still an issue surrounding the lack of burn care education among primary care clinicians. Moreover, 60% of all the burns in this cohort were considered to be infected or at risk of infection, based on documentation in the patients' records. Wound infections are one of the most serious problems that occur in the acute phase after a burn injury.⁴³ Several factors contribute to infection in burn wounds, notably the destruction of the skin barrier, the presence

of necrosis and serosanguinous exudate, and impaired immune function.⁴⁴ Only superficial burn wounds will heal with minimal risk of infection; all other depths have the potential for colonisation and, thus, infection.⁴³ The risks are commensurate with the depth and extent of the burn, the health and age of the patient and local perfusion of the tissues. Local burn wound management is one of the most important aspects of burn therapy after the emergency treatment phase and can have considerable influence on time to healing.⁴⁵ For this reason, deeper wounds should always be managed with antimicrobials to prevent infection. Church *et al* argue that the widespread application of an effective topical antimicrobial agent substantially reduces the microbial load on the open burn wound surface and reduces the risk of infection.⁴⁶ In the majority of burn units in the UK, antibiotics are not routinely administered prophylactically to burn patients because of concerns regarding antibiotic resistance, high cost and the risk of adverse drug effects.⁴⁴ However, they are routinely given to patients with burn injuries by either emergency departments or GPs as there is a lack of understanding of the normal inflammatory process of a burn. In this cohort, only 17% of all the burns were treated with an antimicrobial dressing at some point during the study's follow-up period. Consequently, the antimicrobial use may have been appropriate, but without adequate assessment of depth, a judgement cannot be made. Furthermore, there was no documentary evidence of 45% of patients ever having received a dressing for their wound, although there is no consensus on which agent or dressing is optimal for burn wound coverage to prevent or control infection or to enhance wound healing.^{47 48}

Resource use associated with managing a wound treated with antibiotics and/or antimicrobial dressings was found to be greater than that of a wound treated with neither, as the time to healing was longer. So too was resource use associated with managing the wounds that remained unhealed compared with those that went on to heal. Consequently, the cost of managing an unhealed wound was at least three times more than that of managing a healed wound (mean of £40 600 vs £12 000 per wound), and the cost of managing a wound not treated with antibiotics and/or antimicrobial dressings was at least 80% less than that of a wound treated with either. These findings are consistent with our Burden of Wounds study.^{3 4 28} The time to healing a wound is an important factor in driving costs. Accordingly, the cost of burn wound management can be affected by a combination of resources required for dressing changes, the complexity of some treatment regimens and infection. It is also noteworthy that the healing rate was higher among patients with a higher BMI, which was contrary to the healing rate among a cohort of patients with unhealed surgical wounds.²⁶

This study provided insights into areas where improvements in clinical and service management could potentially enhance healing and other patient outcomes while reducing overall management costs. These are:

- ▶ Working to common definitions and reporting standards across primary and secondary care.
- ▶ Integrating care across providers.
- ▶ Rational use of products with access to advanced wound treatments when necessary.
- ▶ Recognising comorbidity management as appropriate.

In turn, with improved healing, these actions should reduce workload and associated healthcare resource use and lead to reductions in the overall cost of wound care. All healthcare systems recognise the importance of managing patients with a burn and the relative risk of developing an infection. Clearly, training non-specialist nurses in the appropriate management of burn wound care is a prerequisite to overcoming some of the problems encountered in clinical practice and to achieving better health outcomes than those currently being observed.

Forty-six per cent of all the burns in this study had healed by 12 months from the time of the injury. In comparison, we previously estimated that 53% of venous leg ulcers (VLUs),³⁰ 35% of diabetic foot ulcers (DFUs),²⁷ 50% of community-acquired pressure ulcers (PU) (ranging from 100% for category 1 ulcers to 21% for category 4 ulcers)²⁵ and 83% of surgical wounds²⁶ healed within 12 months from the onset of community management. The 12-monthly cost of a wound that healed was £3,000, £2,100, £5100 and £6000 for a VLU, DFU, community-acquired PU and surgical wound, respectively,^{25–27 30} compared with £8800 for a healed burn. Additionally, the 12-monthly cost of a wound that remained unhealed by 12 months was £13,500, £8,800, £12 300 and £13 700 for a VLU, DFU, community-acquired PU and surgical wound, respectively,^{25–27 30} compared with £26 700 for an unhealed burn. The higher burn-associated costs reflect the higher proportion of these injuries that result in a hospital admission and the majority of the burns being managed in both hospital outpatient clinics and by community-based teams. The authors were unable to find any recent studies reporting the cost of managing adult burns in the UK. In one earlier study, the mean treatment cost over the 2011/2012 financial year associated with patients allocated to different burn-specific healthcare resource groups ranged from £2528 to £31 871 (uprated to £3088 and £36,074, respectively, at 2017/2018 prices).⁴⁹ Comparison with our study may not be appropriate because of changes in patient management, hospital admission pathways and healthcare resource use over the intervening period. A systematic review of articles on burn-related costs published from 1950 to 2012 estimated the mean total healthcare cost per burn patient in high-income countries to be US \$88,218 (£66 205) (range: US \$704–US \$717,306 (£536–£546 447)).⁵⁰ However, comparisons are ineligible because of differences in methodological approaches, patient pathways and unit costs.

Study limitations

The advantages and disadvantages of using patients' records in the THIN database for health economic studies in wound care have been previously discussed.³

In summary, the advantage of using the database is that the patient pathways and associated resource use are based on real-world evidence derived from clinical practice. However, the analyses were based on clinicians' entries into their patients' records and inevitably subject to a certain amount of imprecision and lack of detail. Moreover, the computerised information in the database is collected by GPs and nursing teams for clinical care purposes and not for health economics research. Prescriptions issued by GPs and practice nurses are recorded in the database, but it does not specify whether the prescriptions were dispensed or detail patient compliance with the product. There may also be an under-recording of community-based clinician visits outside of the general practice. Despite these limitations, it is the authors' opinion that the real-world evidence contained in the THIN database has provided a useful perspective on the management of burns in clinical practice in the UK and the associated costs.

The analysis was truncated at 24 months and does not consider the potential impact of those burns that remained unhealed beyond the study period. The analysis only considered NHS resource use and associated costs for the 'average patient' and was not stratified according to gender, comorbidities, disease-related factors and level of clinicians' skills. Costs incurred by non-NHS organisations (such as the provision of social care), patients' costs and indirect societal costs as a result of patients being absent from work were also excluded from the analysis.

CONCLUSIONS

Due to incomplete documentation in the patients' records, it is difficult to say whether the time to healing was excessive or what other confounding factors may have contributed to the delayed healing. Nevertheless, this study indicates the need to educate general practice clinicians on the management and care of burn wounds. Furthermore, it is beholden on the burns community to determine how the poor healing rates can be improved. Clinical and economic benefits to both patients and the NHS could accrue from strategies that focus on improving documentation in patients' records, the integration of care between different providers, wound healing rates and reducing infection.

Contributors JFG: designed the study, managed the analyses, performed some analyses, checked all the other analyses and wrote the manuscript; guarantor of this work and, as such, had full access to all the data in the study and takes responsibility for the integrity of the data and the accuracy of the data analysis. GWF: conducted much of the analyses. JE: scrutinised the analyses, suggested further analyses and helped interpret some of the findings. All the authors were involved in revising the manuscript and gave final approval.

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Data availability statement All data relevant to the study are included in the article or uploaded as supplementary information. The THIN dataset cannot be shared as this restriction was a condition of the ethics approval obtained from the Research Ethics Committee (reference number 13-061). Questions concerning the data underlying the results can be sent to the Corresponding Author.

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